

Community Engagement Manager

Generic title	Manager – 1
General Description	A construction, commercial, project, technical manager or functional manager with considerable experience who performs a specific discipline over a wide range of complexities or large geographic area.
	They will manage their own workload within the context of a wider project or company objective. They will take significant decisions within their discipline with direction from a senior manager. They are accountable for their own work and their team's performance and its impact on their area or project.
	In operations they will manage all aspects of a mid-sized project, site of single function (e.g. M&E or Special Works) on a larger scheme or area office. In commercial they will manage all aspects of estimating, design procurement or supply chain for a site, project or office.

Competencies

Achieving Results	Sets clear and appropriate goals that consider the bigger picture Drives well to achieve consistent results Deliver a quality performance consistently
Analytical thinking and decision making	Rational and systematic analysis of situation to enable decisions on more varied issues Questioning the evidence to evaluate issues
Communication	Ability to choose most appropriate style of communication Able to listen actively by which we mean hearing and interpreting what is said Demonstrating sound questioning techniques
Dealing with change	Sees potential of new ideas and situations Take a pragmatic approach to change Considers impact of change on others as well as self Ability to explain the effects to colleagues
Teamwork	Develop inter-team collaboration inside and outside company Understand the role of a team and how it delivers the objectives Can adapt to different types of teams in most situations Take a cohesive and encouraging approach to team working
Leadership	Ability to take control of situations with one's sphere of influence Assume responsibility – organising and guiding where necessary
Managing resources	Create a plan for a familiar project or process Interpret a plan and decide what resources are required Bring resources together and ensure they are efficiently deployed Able to call upon and manage diverse skills and methods to deliver results
Negotiation	Understand the others point of view Make an objective and structure case with pros and cons Understand the need to give and take Understand and defend a position
People Development	Can work well within tested frameworks of development to identify others needs Use personal experience to build skills in other people Use informal and formal performance reviews to target needs for development Understand and recognise people's current career needs Coach and give feedback



Build development plans with others

Role definition

Summary of role	Manage, implement and coordinate socio-economic benefits to the local communities to meet business and customer requirements. Working with local agencies, colleges, and universities to develop Employment and Skills plans that will provide employment, training and education opportunities to local people in areas that Morgan Sindall work in. In addition the individual will be expected to build relationships with internal customers and external organisations to support the delivery of these requirements.
Responsibilities and accountabilities	Developing and implementing Morgan Sindall's approach to CSR in line with Morgan Sindall Group aspirations. Working alongside the preconstruction team to develop CSR offering – inputting directly into key tenders. Working closely with project teams to ensure Morgan Sindall deliver their employment and skills obligations including liaising directly with Universities, Colleges and schools Overseeing and managing contractual obligations relating to Employment and Skills on Morgan Sindall projects Working closely with the bidding team and framework bodies to ensure CSR Employment and skills requirements are met. Engage with supply chain to ensure their commitment and that they are aligned with Morgan Sindall employment and skills strategy. Manage local internal communication process (Cascade) within Business Unit
Qualifications, training and technical knowledge	Qualified to degree level Confident in communicating in an appropriate style to a wide audience Ability and confidence to network Full UK driving licence
Attributes and skills	Ability to work in a team environment contributing across a business unit or area Good management skills, with the ability to motivate self and colleagues to achieve high standards of compliance Good operational planning and time management skills; able to manage projects simultaneously without compromising on standards and quality Ability to ensure standards and specifications are met Ability to work with colleagues to deliver project and operational performance Sound knowledge of construction practices and standards Specialist knowledge in chosen field