

Design Manager – Level 1

Generic title	Manager – 1
General Description	A construction, commercial, project, technical manager or functional manager with considerable experience who performs a specific discipline over a wide range of complexities or large geographic area.
	They will manage their own workload within the context of a wider project or company objective. They will take significant decisions within their discipline with direction from a senior manager. They are accountable for their own work and their team's performance and its impact on their area or project.
	In operations they will manage all aspects of a mid-sized project, site of single function (e.g. M&E or Special Works) on a larger scheme or area office. In commercial they will manage all aspects of estimating, design procurement or supply chain for a site, project or office.

Competencies

Achieving Results	Sets clear and appropriate goals that consider the bigger picture Drives well to achieve consistent results Deliver a quality performance consistently
Analytical thinking and decision making	Rational and systematic analysis of situation to enable decisions on more varied issues Questioning the evidence to evaluate issues
Communication	Ability to choose most appropriate style of communication Able to listen actively by which we mean hearing and interpreting what is said Demonstrating sound questioning techniques
Dealing with change	Sees potential of new ideas and situations Take a pragmatic approach to change Considers impact of change on others as well as self Ability to explain the effects to colleagues
Teamwork	Develop inter-team collaboration inside and outside company Understand the role of a team and how it delivers the objectives Can adapt to different types of teams in most situations Take a cohesive and encouraging approach to team working
Leadership	Ability to take control of situations with one's sphere of influence Assume responsibility – organising and guiding where necessary
Managing resources	Create a plan for a familiar project or process Interpret a plan and decide what resources are required Bring resources together and ensure they are efficiently deployed Able to call upon and manage diverse skills and methods to deliver results
Negotiation	Understand the others point of view Make an objective and structure case with pros and cons Understand the need to give and take Understand and defend a position
People Development	Can respond within tested framework of development to identify own needs Uses personal experience to build own skills

Role definition

ROLE DEFINITION



Summary of role	To manage the design aspects of tenders and projects in progress.
Responsibilities and accountabilities	Establish, maintain and manage effective project design resource and team profile at bid and delivery stages Lead and provide a professional, comprehensive and sustainable design service for the customer and key partners / suppliers at bid and delivery stages Manage and co-ordinate safely the overall design process through the RIBA design stages challenging the brief and bringing innovation and continuous improvements benefits to the projects at bid and delivery stages Ensure completion and compliance of design management departmental procedures at bid and delivery stages Involvement with 'design strategy' and approach Ensure appropriate design resource, skill sets and structure Ensure sufficient 'sustainable' resource / expertise and approach Set-up and agree design management regime with the design team Ensure adherence to the design brief/scope of service and develop a comprehensive scope of service for key stages of project Programme and manage all design reviews and co-ordination meetings Ensure that fully co-ordinated design strategy is in place and work closely with discipline lead designers to deliver co-ordinated design solutions Ensure that fully co-ordinated design programmes are produced that integrate with the agreed project programme and that the programmes are regularly monitored for progress and updates Monitor progress against programme, and report to the project team Establish the need for and input into design reviews Ensure that design fully accords with the defined specifications as detailed within the work package control document or sub-contract documents as appropriate Co-ordinate the activities of the design team, contractors and statutory bodies (e.g. Local Authority planners & Building Control/HSE) in line with programme critical dates Ensure the design process recognises compliancy issues, current legislation, standards and codes of practice Maintain design within cost restraints fully incorporating customers requirements Coordinate change control system and ensure changes are accoun
Qualifications, training and technical knowledge	HND/HNC/Degree Membership of relevant Professional Institute i.e. CIOB Ability to lead and provide a professional, comprehensive and sustainable design service for the Client at Bid/Delivery stage Experience on key sectors – Education, Health, Manufacturing, Industrial, Leisure, Transport Experience on both single stage tenders and preferred terms work procurement routes Experience on bidding and winning work
Attributes and skills	Ability to work in a team environment contributing across a business unit or area Good management skills, with the ability to motivate self and colleagues to achieve high standards of compliance Good operational planning and time management skills; able to manage projects simultaneously without compromising on standards and quality Ability to ensure standards and specifications are met Ability to work with colleagues to deliver project and operational performance



Sound knowledge of construction practices and standards Specialist knowledge in chosen field