

## Role Profile

<b>Job Title</b>	Gas Engineer
<b>Job Family</b>	Operations
<b>Grade</b>	7
<b>Reporting to</b>	Supervisor, Site Manager or Project Manager.

### Morgan Sindall Group

A leading UK construction and regeneration group, operating in the public and commercial sectors, through six divisions of construction and infrastructure, fit out, property services, partnership housing, urban regeneration and investments.

### Morgan Sindall Property Services Overview

Morgan Sindall Property Services provide integrated asset management for housing associations and local authorities, focusing on improving the living conditions of residents and leaving a lasting legacy in the communities we serve. Our services include, responsive repairs, void refurbishments, compliancy services and planned maintenance works.

Using data, we provide actionable insights for our clients, helping to inform investment decisions, improve customer experience, identify vulnerabilities in communities (e.g. domestic abuse) and protect the environment. Collaborating with our partners, we find solutions to support and deliver projects to the highest quality and standards.

With over 800 employees, we focus on a culture which puts people at the core of everything we do, encourages innovative thinking and always puts our customer first.

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### Job Family

The Operational job family consists of roles that provide front line delivery to our Customers, such as trade's roles, roles that measure contract performance and the management of these activities.

### Description and Key Responsibilities

**Description of role:** Working to deliver highest quality service to carry out a variety of technical services tasks. Working efficiently and safely in line with best practice to achieve excellent quality and customer service. This role may operate across multiple contracts.

#### Key Responsibilities:

- To work individually or as part of a team undertaking high quality gas servicing, repairs or installations.
- To comply with gas safety standards and company standards of work performance, ensuring implementation and compliance within gas policies and procedures.
- Ensure implementation and compliance with company Health and Safety policies and procedures.
- To undertake a continual programme of Risk Assessment in relation to your role.
- Attend training as and when required to continue your development in the role and comply with changes within the gas industry.
- Attend Team Briefs, Toolbox Talks and Technical Bulletins on a monthly basis or as and when required.
- Utilise both electronic and paper-based systems to accurately record gas documentation including the use of labour and materials against each job.
- To demonstrate a positive, diverse and inclusive attitude to both internal and external customers and colleagues.
- To mentor apprentices as and when required.
- The post holder may be required to perform duties, appropriate to the post, other than those given in the job specification.
- You will be expected to carry out servicing including the issuing of LGSR's, repairs and installations to the highest of standards.
- Liaise with tenants, clients and members of our supply chain
- Maintain van stocks and provide information enabling the improvements of first time fixes for the area you work within.
- Be flexible and willing to work overtime to cover workloads during busy periods.
- Cover out of hours on a rota basis.

## Role Profile

### Qualifications, Experience and Skills

- Preferred previous experience of working within the gas industry

#### Mandatory Qualifications

- Current ACS accreditation in CCN1, CENWAT, CKR1, CPA1, HTR1.
- Full UK Driving Licence held for minimum of 12 months.

#### Desirable qualifications

- Level 3 gas NVQ or equivalent City and Guilds
- DAH1
- Unvented Hot Water
- Asbestos Awareness
- Tetra
- Additional experience with domestic plumbing would be advantageous.
- CSCS card

The following behaviour principles are important to this role:



#### **Put customers first**

Keeping our promise to; listen, communicate, be accountable and do more for customers



#### **Do the right thing**

Acting with a moral and ethical conscience



#### **Passionate about what we do**

A genuine interest to solve problems for our customers and go above and beyond



#### **Grow together**

Committed to contributing to an inclusive working environment where innovation is welcomed, and success is shared



#### **Strive to be sustainable**

Making responsible choices for the business, that deliver value and protect the world around us