

Bid Manager – Level 1

Generic title	Senior Manager - 2
General Description	Under the direction of a Director or Senior Manager – 1, people at this grade will manage a function, a number of managers or an income stream.
	In operations they will manage multidisciplinary construction projects or medium sized sites and their associated activities from conception through to completion, delivering work that meets project requirements, customer satisfaction and in accordance with Morgan Sindall standards. They will play a major role in ensuring Health, Safety and Environmental Policies are delivered.
	In commercial they will manage contracts and may lead on a framework, project, special works or design.

Competencies

Achieving Results	Sets clear and appropriate goals that consider the bigger picture Drives well to achieve consistent results Deliver a quality performance consistently
Analytical thinking and decision making	Rational and systematic analysis of situation to enable decisions on more varied issues Questioning the evidence to evaluate issues
Communication	Ability to choose most appropriate style of communication Able to listen actively by which we mean hearing and interpreting what is said Demonstrating sound questioning techniques
Dealing with change	See potential of new ideas and situations Takes a pragmatic approach to change Considers impact of change on others as well as self Ability to explain the effects to colleagues
Teamwork	Develop inter-team collaboration inside and outside company Understand the role of a team and how it delivers the objectives Can adapt to different types of teams in most situations Takes a cohesive and encouraging approach to team working
Leadership	Ability to take control of situations with one's sphere of influence Assume responsibility - organising and guiding where necessary
Managing resources	Create a resource plan for an unfamiliar or potentially complex project Manage others to implement effective planning, problem-solving and decision making Understand the resource implications on the business plan
Negotiation	Understand the other's point of view Make an objective and structured case with pros and cons Understand the need to give and take Understand and defend a position
People Development	Grow a team that is aligned with the business objectives Understand strengths and weaknesses of team members and work with them to good effect Understand ambition and manager expectations Use of a wide range of development tools

Role definition

Summary of role	The Bid Manager will be responsible for planning and managing all aspects of the bid process to give Morgan Sindall Infrastructure the best
	possible chance of success. The Bid Manager will inspire and lead the bid



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	team, working closely with estimators, planners, the proposals team, operational support, designers, supply chain partners and other stakeholders as needed.
	Success will be measured on the creation of high-quality, winning bids, which set Morgan Sindall Infrastructure apart from others in the industry, whilst also exceeding Client expectations.
	The role will involve adaptable working, with some travel expected to the Rugby office and the potential for co-location in other offices to support key bids, as agreed with line management. There may also be requirement to attend additional in-person meetings or site visits to suit business needs.
Responsibilities and	Plan and manage the end-to-end bid process
accountabilities	Carry out sector and Client research to identify industry best practice, Client 'hot buttons' and win themes for incorporation into the bid
	Lead development of the win plan and win strategy
	 Coordinate and lead the governance process, ensuring appropriate approvals are in place
	Ensure Morgan Sindall Infrastructure work winning processes are effectively and consistently implemented and audit bids against these processes
	Develop a costed bid plan and monitor spend as the bid progresses
	Develop and maintain a clear bid programme to enable accurate progress reporting
	Allocate actions, resources and timescales for all bid activities to ensure that the bid is completed on time
	 Plan, arrange and lead bid meetings, such as win plan reviews, kick off meetings, progress meetings, risk workshops, design meetings and settlement meetings, maintaining accurate records and minutes
	 Plan and arrange meetings with external stakeholders, such as designers and supply chain partners
	 Record, analyse and manage issues, risks, opportunities and change throughout the bid
	 Provide inspiration, support and constructive challenge to other bid team members to enable everyone to perform at their best
	Ensure that all Client requirements are understood and reflected within the bid
	Actively contribute to the internal settlement and adjudication process
	Review the written proposal for compliance, accuracy and suitability
	Lead tender presentations, interviews and negotiations with Clients
	 Review feedback and lessons learned on both successful and unsuccessful submissions to promote continuous improvement
	Lead internal post submission feedback reviews to drive improvement
	 Analyse and share learning from Client post tender feedback to drive improvement
	 Lead a handover with operations and effectively communicate the bid strategy and solutions
	Using and updating the Dynamics 365 customer relationship management tool to manage the governance process and to update information on future opportunities
Qualifications, training	Essential:
and technical knowledge	Educated to Degree level or equivalent
	Bid management training, such as Shipley or the Winning Bids Masterclass
	Proficient user of Microsoft Word, Excel and PowerPoint
	Previous successful bid management experience in a similar



	infrastructure environment
	Experience managing designers and the design process
	Experience with stakeholder management
	Excellent knowledge of construction industry practices and standards
	 Strong understanding of commercial aspects of bids, such as typical terms & conditions and procurement models
	Preferable:
	Chartered Engineer e.g. with the ICE or CIOB
	Experience undertaking audits
Attributes and skills	 Proactive, flexible and agile approach with ability to work in high-pressure environments, managing multiple commitments and resources simultaneously to meet deadlines
	Proven ability to plan, produce and develop winning bids
	Strong interpersonal, communication, leadership and negotiation skills
	Ability to lead, motivate and support a collaborative team environment
	Ability to chair and lead meetings with multiple stakeholders
	Excellent planning and time management skills to meet deadlines
	Ability to use independent judgement and make timely decisions
	Ability to manage internal and external stakeholders
	 Ability to capture meeting minutes and use databases and shared drives to keep accurate records
	Ability to audit compliance with bid processes and drive improvement
	Positive, tenacious and 'can do' attitude
	Able to deal with change
	Active listener
	Excellent presentation skills